

COURTYARD BARNs

BOOKING TERMS AND CONDITIONS

Thanks for choosing **Courtyard Barns** for your holiday accommodation. We hope you enjoy your stay and we look forward to welcoming you.

Please find our terms and conditions below. You are agreeing to the following upon making the booking at Courtyard Barns:

Prices

Pricing includes the following:

Electricity, linen, towels, hot water, central heating, Wi-Fi, oil

Pet policy

One well-behaved pet is permitted only by prior arrangement.

No dog fouling in the courtyard and you are responsible for clearing up any fouling on the site.

Dogs are not permitted on beds or furniture. Dogs must not be left unattended in the property. Dogs must not cause disturbance to other visitors.

Children

Children of all ages are welcome.

Occupancy

Only the agreed number of persons to occupy the accommodation is permitted during your stay. Over-occupancy will result in further charges or immediate vacation from the property. The maximum occupancy of the property must not be exceeded.

Right of Entry

The owner (Susan Millett) has right of entry for any unforeseen work required at the property, i.e. to undertake remedial repairs.

Payment, Cancellation and Insurance

This is a legal contract entered upon by your booking the Courtyard Barn(s).

You agree to pay the £50 deposit. Please note that your deposit is not refundable under any circumstances. We would recommend that you take out cancellation insurance to cover this cost.

Once you have made your booking, the balance payment or full payment must be made 6 weeks prior to your arrival date.

If you are unable to make your booked period for whatever reason and cancel less than 21 days prior to your arrival date you will be liable to pay the full amount if we are unable to re-let the property for the booking period. Only if we are able to re-let the booking will we refund the full amount of the balance paid less 10% administration costs. The deposit will not be refunded.

Non-availability of Accommodation

We reserve the right to cancel your booking only where the accommodation is rendered unavailable and for reasons beyond our control. In such circumstances, we would attempt to provide alternative accommodation or, if this is not possible, offer a full refund for your booking. Liability on our part would not extend beyond this refund.

Arrival

Unless otherwise arranged, the barn(s) will be available to you from 3pm on the day of arrival. If you arrive before this, the accommodation may not be available for you, as we may still be preparing for your stay.

Please contact the owner at least two days prior to arrival to arrange key collection.

Departure

You are requested to be ready to leave the accommodation by 10am of the day of departure, unless other arrangements have been made with the owner.

Damages and Breakages

Please be careful with all equipment, contents, and furniture during your stay in our property. You are held responsible and liable for any damage or breakages which you cause. Please report any incidents as they occur. We do

not usually charge for minor breakages, but we reserve the right to invoice you for repair or making good where the damage or breakage is significant.

Visitors must leave the property in the same state of repair and in a clean and tidy condition as found upon arrival.

Liability

We are not liable for loss, damage or injury to any member of your party or possessions including vehicles, unless proven to be caused as a result of a negligent act by ourselves or our employees or contractors whilst in the course of employment.

Vehicles are left in the parking area at the vehicle owner's own risk.

Privacy Policy

You are giving permission for any data collected to be stored on our system. We will not share this data with any third party. With your permission we may from time to time contact you about promotions and offers.

We look forward to welcoming you at **Courtyard Barns**.